Therapeutic alliance and Internet interventions. How much are we needed?

> Gerhard Andersson Maria Wive Kristofer Vernmark For the KLARA research group Linköping University, Sweden geran@ibv.liu.se



# Background

- In CBT the therapist has an active role
- Working alliance is a robust factor (albeit with a small correlation with outcome)
- What do we know about therapist factors in Internet-delivered treatments?



## Plausible conclusion!

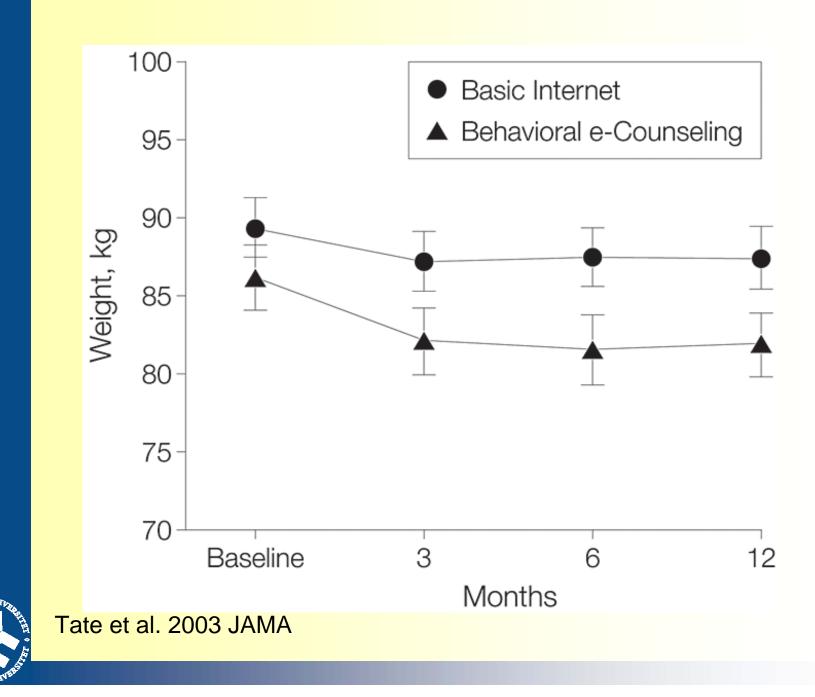
- It is crucial to have some (at least perceived) therapist contact for Internet-delivered to work most effectively
- Some participants might do without a coach (therapist), but this markedly reduces adherence and possibly effectiveness



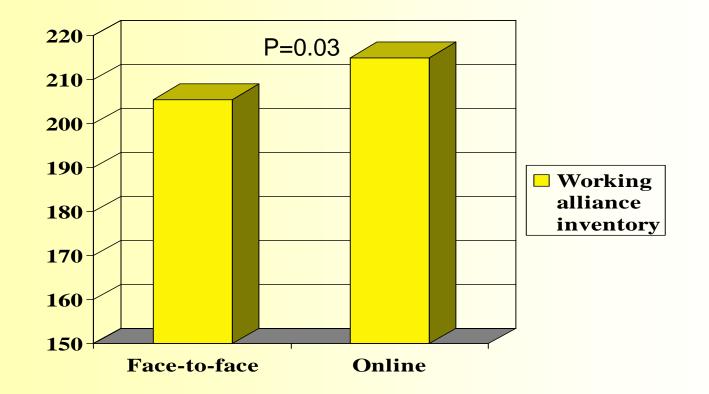
# Emerging evidence

- Fewer drop-outs with more contact
- Pure self-help Internet programs for depression are less effective (e.g., Clarke et al. 2002)
- Automated systems is an alternative, and perhaps more interactive computer programs are less affected by decreased therapist input?





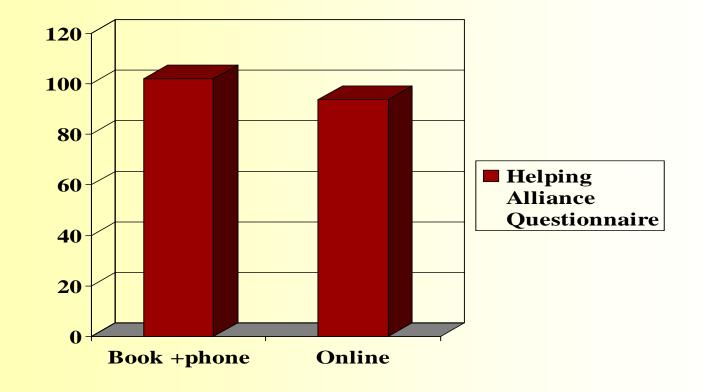
### **Therapeutic alliance?**



Cook & Doyle, 2002, Cyberpsychology and Behavior



### Klein et al. (in press)



Helping alliance questionnaire



Depression study you just heard about

- 90 participants randomized to 3 conditions
- e-mail therapy, minimal contact self-help and waiting list
- Treatment for 10 weeks

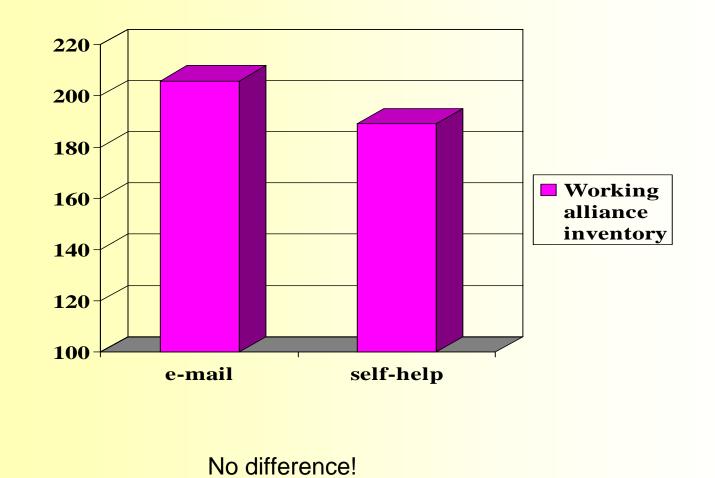


Working alliance and Internetdelivered CBT for depression

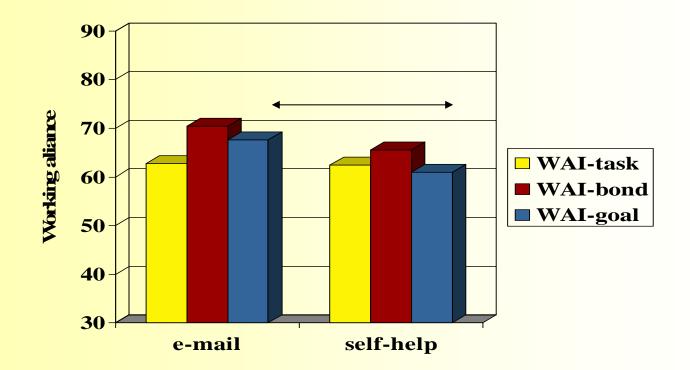
- The Klara research group
- Working Alliance Inventory (Horvath & Greenberg, 1986) adapted for Internet use (alpha = .94)
- Five failed to respond in each group (lower change scores among those who responded)

Administered between session 3 to 4





AND THE SURVEY OF THE SURVEY



#### Lower WAI-goal scores in the self-help group



### Associations with outcome

- No significant associations between alliance ratings and change scores on the outcome measures (e.g., BDI r=.07)
- This is in line with the overall low correlation between alliance and outcome (Martin et al. 2000; r=.22)



## Was this expected?

- Not really
- Some had difficulties using the questionnaire
- Overall high scores
- The difference obtained makes sense
- There was variability in scores



### Final words

- Therapist factors are important in Internet-delivered treatments, but perhaps not alliance (the way we measure it)
- Specific instruments for Internet therapy should be developed



